Common problems

Text missing when device has dark mode enabled

If the device has dark mode enabled some text like below will be missing

To switch to light mode, go to Settings > Display & Brightness

Reconnect to the Wi-Fi

Go to Settings > Wi-Fi > tap blue “i” icon (for information) > tap ‘Forget this Network’

Tap ‘forget’ on the popup that confirms forgetting the network:

Then, reconnect to the wifi (Eduroam if you are on campus)

NOTE: use your full Gatorlink email address for Eduroam

EX: gatorlink@ufl.edu